



Tools to Prepare for an Emergency

BE PREPARED

- Make a Plan
- Identify an Evacuation Route
- Build an Emergency Kit
- Document and Insure Property
- Learn more at www.cityofpaloalto.org/BePrepared

HELP YOUR NEIGHBORS & VOLUNTEER IN AN EMERGENCY

Please be a good neighbor and offer assistance to your neighbors if you're able. If you're interested in volunteering to provide support during emergencies, consider becoming an Emergency Services Volunteer. Visit www.cityofpaloalto.org/EmergencyVolunteers.

STAY INFORMED

- Receive Emergency Alerts, Sign Up at AlertSCC.org
- Sign Up for Police Department Alerts by Texting Your Zip Code to **888777**
- Follow the City on Nextdoor, Twitter, and Other Social Media Channels: www.cityofpaloalto.org/Connect
- Should evacuations due to storm emergencies/flooding become necessary, the City offers evacuation resources online www.cityofpaloalto.org/FloodAlert

BE STORM READY

- www.cityofpaloalto.org/Storms
- www.cityofpaloalto.org/StormFAQs
- www.cityofpaloalto.org/CreekMonitor
- www.cityofpaloalto.org/OutageMap

IMPORTANT PHONE NUMBERS & WEBSITE RESOURCES

- **Do not call 9-1-1 unless it's an emergency**
- **Power Outage & Electrical Problems:** Palo Alto Electric Operations (650) 496-6914
- **Gas/Water Leaks and Sewer Spills:** Palo Alto Utilities Dispatch (650) 329-2579
- **Blocked Storm Drains and Mudslides:** Palo Alto Public Works (650) 496-6974 (weekdays 7am to 4pm) & (650) 329-2413 (after hours)
- **Report Road and Other Conditions to PaloAlto311** at www.cityofpaloalto.org/311
- **Fallen Trees:** Palo Alto Public Works (650) 496-5953 (weekdays 7am to 4pm) & (650) 329-2413 (after hours)



www.CityofPaloAlto.org/StayInformed



Persons with disabilities who require materials in an appropriate alternative format, auxiliary aids, or modifications to policies or procedures to access City meetings, programs, or services should contact the City's ADA Coordinator George Hoyt at **(650) 329-2550** or by emailing ADA@cityofpaloalto.org.



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